

2018 – 19

S.No	Grievance	Measures Taken
Grievance Redressal Committee meeting held on 20.02.2019		
1.	The water for domestic uses is not sufficient rooms after 7 a m in the first floor of the hostel bath.	Electrical section rectified the concern problem.
2.	Fans in the hostel rooms (232, 234 and 237) are not working properly.	
3.	Hostel celebration shall be allowed.	Permitted to celebrate the hostel day
4.	Public announcing system is not available in the hostel.	Public announcing system arranged.
5.	Separate venue for purchasing non - veg items or change of time is required.	venue changed.
6.	Drinking water is not sufficient in ECE block	The supervisor of mineral water plant is informed.
Grievance Redressal Committee meeting held on 18.02.2019		
7.	Help line number may be mentioned in the display board	Separate mail ID has been created to communicate their grievance. Mail ID: girlsgrievance@sethu.ac.in
8.	Wash room door latches are not in proper condition in some blocks	Informed to estate office to correct the action.
9.	Department wise faculty members may be nominated to solve the grievance among the girls in the department itself.	The faculty members were assigned department wise.
Grievance Redressal Committee meeting held on 13.02.2019		
10.	Weekend buses to drop girls at ramnad, theni&tenkasi have been stopped after diwali	Instructed to operate buses if girls prefer to avail bus both way
11.		

12.	Open ground to be cleaned.	Open ground has been cleaned by NSS volunteers.
13.	Dish cable connection to be recharged.	Recharge done.
14.	Wi fi is slow	Additional access points provided.
15.	Air pump is needed	Instructed PED to provide air pump.
16.	Additional drying lines needed.	Instruct Estate office to provide additional drying lines.
Student Welfare Committee meeting held on 01.02.2019		
17.	More innovative teaching methods to be used to understand the subjects	Faculty members are instructed to use the innovative teaching method to understand the concepts.
18.	Core papers in periodical test may be conducted separately.	It may be considered in the next semester
19.	GATE like questions may be asked in tests.	The students are informed that our college already has CEAT and the questions will be asked in the GATE model.
Grievance Redressal Committee meeting held on 12.010.2018		
20.	Mess is not clean.	Instructed to clean mess properly.
21.	Toilets are not clean	Instructed to clean the toilet using Acid.
22.	Water tanks are not cleaned regularly	Instructed to clean the sintex tank regularly.
Grievance Redressal Committee meeting held on 12.09.2018		
23.	Water doctor is not available in the first floor of the hostel.	Water doctor installed.
24.	Fans are not working properly at ECE block	EB section is instructed to service the fans.

25.	Sufficient A4 sheets, note books and cool drinks are not available in stores	Store keeper maintained the material.
26.	A Pipe leakage in bathrooms of the ground floor can be repaired.	Estate office is instructed to repair.



Signature

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